





2020 Annual Report





January – March 14 2020

2020 started as usual - until March when the coronavirus pandemic hit everywhere and everyone. We closed the building, we stayed home, but the library never closed.

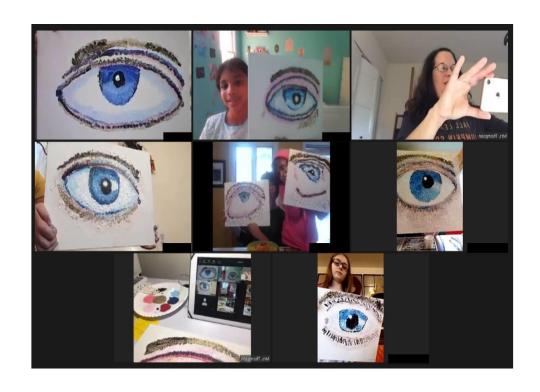
Staff worked remotely to create a virtual library, to maintain library service (best we could) and to make plans for the safe reopening of the building.

We all carried on.

The community welcomed curbside delivery and appreciated our safety precautions. They learned to zoom their chair yoga and watch lectures and programs on their home devices.

And we came back, bit by bit.

March – June 2020



Remote services:

- Phone reference
- ❖ Wi-Fi available in parking lot
- Technology help
- Virtual programming
- ❖ E-resource use increased 40%
- ❖ Downloads & streaming increased 40%

June 15 – July 12, 2020



Remote services continue,

Curbside Services:

- more than 3,000 books, movies, board games, etc. checked out through 1,690 contactless pick-ups
- "Browsing Bags" for adults
- "Book Bundles" for kids

July – November 2020

With safety protocols in place, we opened our doors to the Public.



Remote services & curbside pick-up continue,

- Browsing for short visits
- Computers available with one hour limit
- Tutoring & studying allowed with one hour limit
- "Grab 'n' Go" bags available
- ❖ 193 made the switch to "Summer Quest" online, reading 101,664 minutes

December 2020 – year end

In an abundance of caution, Library returned to remote services and Curbside Pick-up only due to the rise in cases throughout the County & State



And still:

- 254 people got library cards
- We held 664 programs
- ❖ Adults program attendance up 19%
- Kids program attendance up 26%
- ❖ Teen program attendance up 45%
- ❖ Total program attendance 9460!



The Township Library of Lower Southampton is:

The Library Board of Directors is

Anne Berlin Gary Bowman Joan Bowman Ellen Budman

Chris Dunham Catherine Hahn Carol Merchiore Dennis Stranz, Library Director

Chryssi Gumina, Head of Reference & Adult Services

Brittany Eastman, Head of Youth Services

Debbie Carrol, Head of Circulation

Karissa Murray, Administrative Assistant & Bookkeeper

Information Desk: Gerry, Donna

Circulation: Susan, Nancy, Carole, Sarah, Ryan, David, Liz,

Lisa, Nancy

Office: Peggy

Shelver: Shannon



2020 Donors – thank you!

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