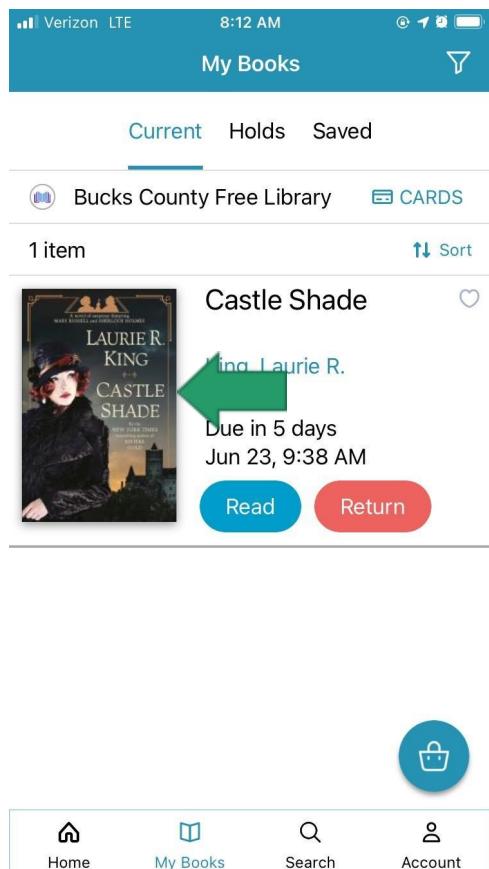
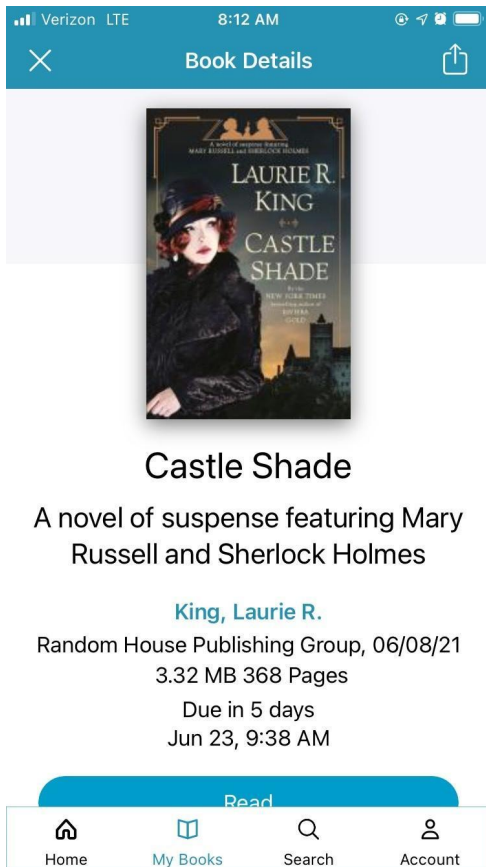


Reporting a problem with a title in cloudLibrary

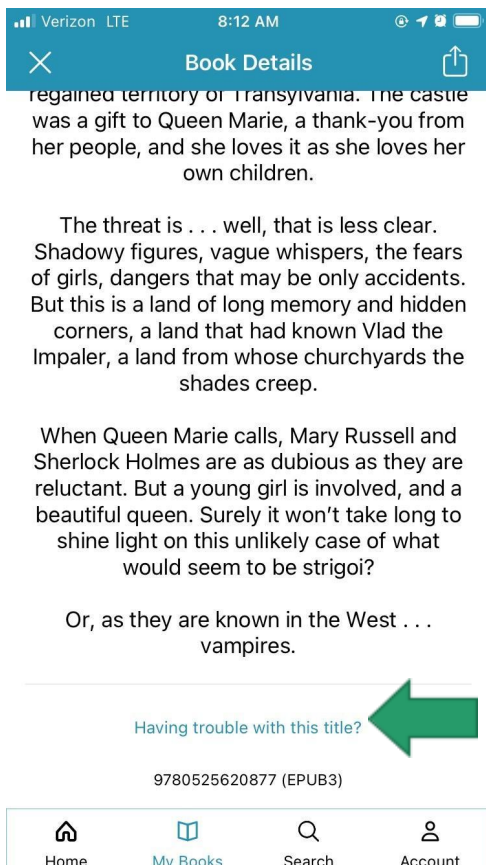
1. In the cloudLibrary app on the affected device, tap “My Books.” Then, tap on the cover of the affected book.



2. This will open the “Book Details” page.



3. Now, scroll to the bottom and tap on the “Having trouble with this title?” link.



4. Fill out the form to report the issue to cloudLibrary. This report will automatically include technical information about the device and the version of the app currently installed to speed up

Verizon LTE 8:12 AM

< Book Feedback

Select the options that best describe your issue.

Book does not open

Download issue

Unable to turn page

Font size too small/large

Page layout looks odd

Unable to change font size

Accessibility features not working

After selecting an issue option, provide a brief description.

Send

Home My Books Search Account

troubleshooting.